

# Villa Shambhala

## Booking Details

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### Booking ID

88869

### Guest Name

Thomas Abell

### Booked Dates

Saturday, 25th September 2021 - Saturday, 2nd October 2021

### Property Address

Shambhala, 1, Rue de la Riviere, Prats, ST SEURIN DE PRATS, Dordogne, 24230

what3words: ///embassy.fishpond.generally

Navigate directly to the front entrance by entering this 3-word address on [what3words.com](https://what3words.com/embassy.fishpond.generally)

## Directions, Keys & Extras

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### Directions

Please be aware that the property name could be changed for security reasons. The local name of this property is Shambhala

Please see here the directions ([https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20\(003\).pdf](https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20(003).pdf)) (Page 2-3)

### Key Collection

Please follow this instructions ([https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20\(003\).pdf](https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20(003).pdf)) (Page 8)

### On-Site / Emergency and Direct Property Contact

Onsite contact ([https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20\(003\).pdf](https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20(003).pdf)) (Page 4)

### Additional Assistance

Need a little help during your holiday? That's where the local on-site staff come in. You can find their details in your arrival pack, so feel free to pop them a message with any queries. For additional assistance, you can reach out to the Oliver's Travels team via email: [onsite@oliverstravels.com](mailto:onsite@oliverstravels.com) ([onsite@oliverstravels.com](mailto:onsite@oliverstravels.com))

### Catering and Extra Services

Your concierge is on hand to help you arrange any of those little extras that can really make the difference. For example:

- Maid service/extra cleaning
- Private chef/cook/catering
- Welcome hamper/pre-stocked fridge
- Local day-trips or tours
- Airport transfers
- Babysitting/childcare services

**Contact the Oliver's Concierge Team now! >> (<https://oliverstravels.tf/forms.net/16>)**

*Please note that all services are subject to availability and must be requested in advance and that due to some rural/remote locations, not all services will be available at all properties. Prices are on request. We will always do our best to fulfil your requests!*

# House Book

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Please click here ([https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20\(003\).pdf](https://files.oliverstravels.com/france/Amended%20Villa%20Shambhala%202025%20(003).pdf)) to view the Welcome Pack.

## Local Area

Please see here ([https://www.oliverstravels.com/fileadmin/pdf/Villa\\_Shambhala\\_A-Z\\_2024\\_new.pdf](https://www.oliverstravels.com/fileadmin/pdf/Villa_Shambhala_A-Z_2024_new.pdf)) the local areas.

# Terms & Conditions

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Security deposit	£500 charged to client's credit card one month before and refunded two weeks after departure, subject to full inspection.
Arrival time	After 4.00 pm. Please note that early check-ins are possible by prior arrangement only and that extra fees apply.
Departure time	Strictly 10.00 a.m. Please note that later check-out is possible by prior arrangement only and that extra fees apply.
Energy costs included?	Included. However charging of electric vehicles is not included. There is a convenient charging station in the nearby town just 1.5km away.
Linen & towels included?	Included.
Pets welcome?	On request only and with prior agreement with the owner. If accepted, a pet supplement of £75 per pet per week will apply.
Other Ts and Cs	For insurance purposes, all exterior doors and windows must be locked when away from the property. The owner of the property will not accept responsibility for any loss, damage or consequential losses due to theft or any other security related incidents. Weddings, stag/hen parties and any special events are not allowed.
Changeover day	Saturday. Flexible during short stays (approximately mid-April to end-September).
End of stay cleaning available?	Yes. However, guests are required to leave the accommodation clean, tidy and in the same condition as on their arrival (including clean oven, clean barbecue and all rubbish removed). Any extra cleaning, laundry, maintenance and/or rubbish disposal required will be charged against the security deposit.
Smoking Allowed?	No.
Insurance	Guests are required to be in possession of a valid insurance policy, which covers them for cancellations, loss of personal belongings, personal liability and any accidental damage caused during their stay.
Minimum stay	7 nights (or 5 nights from October to mid-April).
Heating costs included?	Included. There is also an open fire and logs are provided.
Tax	French Visitors Tax payable to Oliver's Travels at the time of balance payment (typically costs €1-€10 per adult per night - please enquire if exact amount is required).
Pool opening dates?	The pool is open approximately Easter to end-October. Please note that pool opening dates are subject to local weather conditions and pool maintenance requirements and that cooler months may not be suitable for swimming.